

# How to Manage Teams Remotely in a time of crisis

Leading a high performing team of people who suddenly need to work at distance

***We have redesigned our full day course in light of the Covid-19 crisis. This is now being offered as a half day virtual learning session to give practical advice. We can discuss how this may be delivered for your organisation.***

How do you manage a person or team effectively when you don't physically see them often? This is particularly difficult if the team is suddenly dispersed. This session will cover the essentials and allow you to think about how the dynamic of a team changes when people don't sit in the same physical space. How do you as a leader manage this, keep people resilient and productive and support a strong sense of team in a time of huge uncertainty? There will be practical advice on adapting your communication style to reassure and keep the team focused.

## What you will learn

- How to keep your team focused in a time of crisis and agree the core priorities
- 10 questions you need to ask your team and actively listen to the feedback
- 3 kinds of distance issues to consider - physical, operational and affinity
- How to feel OK with uncertainty as a leader
- How to establish communication norms, use of social media and using technology to best effect
- How to hold individuals to account and motivate to deliver
- How to help your team manage their anxiety, and keep up resilience

## Who should attend

Anyone who leads teams based in different locations, or staff that work from home.

## Our trainer

Emma Walker-Cotton is an award winning trainer specialising in leadership development. She has over 25 years experience of training design and delivery in both the public and private sector, including working as HR Director for Amnesty International. Emma is passionate about individuals having the opportunity to fulfil their potential and develop their resilience. She always ensures that participants leave the session with practical skills they can implement back in work.

***If you want to talk about any of our work and how we might be able to support you, please get in touch by email or give us a call. There is more information about what we do at [www.causewayconsulting.uk.com](http://www.causewayconsulting.uk.com)***

***Emma: 07557 371371. [emma@causewayconsulting.uk.com](mailto:emma@causewayconsulting.uk.com)***

***Ruth: 07758 898647. [ruth@causewayconsulting.uk.com](mailto:ruth@causewayconsulting.uk.com)***